

About  
**BaoViet  
Insurance  
Corporation**

BaoViet Insurance Corporation is the core of BaoViet group. BaoViet was established on 15 January 1965, and is the leading financial-insurance group in Vietnam. It has been accredited as one of the top 25 enterprises in the country by the State Government.

50 years of experience in Vietnam. BaoViet Insurance is the oldest and most established non-life insurance group in Vietnam with headquartered in Hanoi and a widespread

network across 63 provinces nationwide. BaoViet was the first insurance company incorporated in Vietnam and granted the Second-rank Independence Medal by the Party and the State on the eve of its 45 years establishment, in January 2010.

Baoviet Insurance (Baoviet) provides a range of financial products and services.

Local strengths  
**USPs**

**Nationwide network:**

- 79 branches and 350+ customer centers across the country
- 200+ medical facilities in direct billing network

- Claim on-site, health-talk, Tele-Medicine (Doctor Anywhere, Mydoc)
- Smart applications: Baoviet Direct (to manage benefit, claim) and Baoviet Smart (financial advice)

**Assistance service :**

- IPA services for high-end products

**Facts & figures**

- Insurope member since: 2010
- Financial Rating: A by Standard's & Poors, A1 by Moody's

**Average Turnaround Times**

- General Questions: 1 Working Day
- Local Quote: 5 Working Days
- Annual Renewal: 90 Working Days in advance
- Rate Review: 3 to 5 Working Days
- Death Claims: 5 Working Days
- Disability Claims: 8 Working Days
- Medical Claims: 10 Working Days

**Benefits**

- Insurable Benefits: ADLM
- Poolable Benefits: ADLM

**Minimum lives criteria**

- For a group quote: 3 employees
- For pooling contract: 3 employees

**Local contact information**

BaoViet Insurance Corporation  
**Pham Nguyen Hong HANH**  
BaoViet Insurance  
07 Ly Thuong Kiet, Hoan Kiem, Ha Noi  
[phamnguyenhonghanh@baoviet.com.vn](mailto:phamnguyenhonghanh@baoviet.com.vn)