

## About Resolution Life Australia

Resolution Life (RLA) is an Australia-based leading wealth management provider.

The company provides retirement income, superannuation, investments, and insurance products and services in Australia and New Zealand.

RLA serves the mature life insurance markets of Australasia, acquiring portfolios of existing superannuation and investments policies and life insurance policies from established insurers.

## Local strengths USPs

- RLA is owned by Resolution Life, a well-capitalised, global life insurance group.
- RLA was established following the acquisition of AMP Life in 2020 and is now one of the largest life insurers in Australasia servicing 1.1 million customers and managing A\$30bn of assets.
- The company is an in-force specialist life insurer dedicated to servicing existing customers and providing them with competitive premiums, quality investment management, excellent customer service and efficient claims management.
- Comprehensive product offering.
- The company's products and services portfolio includes retirement savings and income, investments, superannuation, and insurance products and services.
- RLA is a data driven and fully agile organisation designed to support faster, more efficient outcomes for their customers.

### Facts & figures

- Insurope member since: 1975
- Financial Rating: 'A' (Strong) - Moody's and Fitch

### Average Turnaround Times

- General Questions: 1 Working Day
- Local Quote: 5 Working Days
- Annual Renewal: 6 Weeks in advance
- Rate Review: 4 Weeks
- Death Claims: 15 Working Days
- Disability Claims: 15 Working Days
- Medical Claims: N/A

### Benefits

- Insurable Benefits: DL
- Poolable Benefits: DL

### Minimum lives criteria

- For a group quote: 200 employees
- For pooling contract: 200 employees

### Local contact information

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